

PATIENT INFORMATION · DENTAL EMERGENCIES

Dental emergencies

What to do for toothache, a broken tooth or a knocked-out tooth, and when to call 000.

What is it?

If you have a dental problem that can't wait, call us on (08) 9330 7115. We keep time aside for urgent problems and will try to see you the same day.

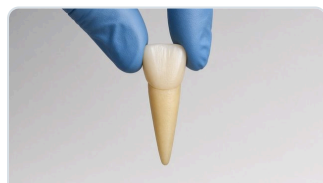
Call 000 or go to the nearest emergency department for facial swelling with a fever, swelling spreading to the eye or neck, trouble breathing or swallowing, bleeding that won't stop with 15 minutes of firm pressure, or a serious injury to the face or jaw.

Who it may help

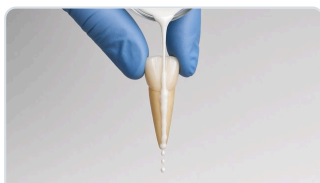
- ✓ Severe toothache
- ✓ A broken or cracked tooth, or a lost filling or crown
- ✓ A knocked-out tooth: call us now, as time matters
- ✓ Swelling, or bleeding that won't settle

This brochure is general information only. It isn't a diagnosis and doesn't replace advice from a dentist, doctor or emergency service.

Knocked-out adult tooth: first aid



- 1 If an adult tooth is knocked out, pick it up by the crown (the white part), not the root.



- 2 If it's dirty, rinse it briefly in milk or saline. Don't scrub it.



- 3 Gently put it back in the socket and bite on a clean cloth.



- 4 If you can't put it back, keep it in milk and call us straight away. Never put a baby tooth back in.

Simplified illustration, not to scale. Your own treatment may differ.

While you wait: simple first aid

- 1 **Knocked-out adult tooth.** Hold it by the crown, not the root. If it's dirty, rinse it briefly in milk. Try to put it back, or keep it in milk or in the cheek, and see a dentist within 30 to 60 minutes if you can.
- 2 **Knocked-out baby tooth.** Don't put it back, as this can damage the adult tooth underneath. Keep the tooth, apply gentle pressure with gauze if bleeding, and call us.
- 3 **Toothache.** Rinse with warm salt water, gently floss to remove trapped food, and use pain relief as directed on the pack. Don't put aspirin on the gum.

While you wait: simple first aid (continued)

- 4 **Broken tooth or filling.** Rinse, keep any pieces and avoid chewing on that side. A cold compress can help with swelling.

After hours in Western Australia

- ✓ **Life-threatening emergency:** call 000 or go to the nearest hospital emergency department
- ✓ **Dental Health Services after-hours advice line:** 1800 098 818, 6:30pm to 8am every day
- ✓ **Weekends and public holidays (over 16s):** the Oral Health Centre of WA emergency clinic at Sir Charles Gairdner Hospital; call (08) 6457 7626 between 1:30pm and 4:30pm; fees apply
- ✓ **Children under 16:** the Perth Children's Hospital dental emergency service, via the emergency department
- ✓ **healthdirect, 24/7:** 1800 022 222

Services and hours checked 21 October 2026 and can change; check before you travel.

Costs & health funds

If treatment is unplanned, we'll try to tell you the cost first. Your health fund rebate depends on your fund and level of cover. We can claim on the spot with Tyro, so on the day you pay any gap. All health funds are welcome.

Questions to ask your dentist

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| ? | What caused the problem, and how urgent is treatment? | ? | What should I do if it gets worse tonight? |
| ? | What are my options today, and later? | ? | What will today's treatment cost? |
| | | ? | What follow-up do I need? |

Coming in for an urgent visit

- | | |
|---|---|
| ✓ Call us first on (08) 9330 7115 so we can tell you when to come | ✓ Your Medicare card and health fund card, for on-the-spot claiming with Tyro |
| ✓ A knocked-out adult tooth kept in milk, if that applies | ✓ A DVA or concession card, if you have one |
| ✓ Don't worry about forms: we'll do them with you | ✓ A list of your medicines, including blood thinners and supplements |
| ✓ Follow the instructions our team gives you on the phone about eating and drinking | ✓ Our hours: Monday to Friday 8:30am to 5:30pm; closed on weekends |

General guidance only. Always follow your dentist's specific instructions.

Myaree Dental & Professional Centre

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